

workplaces, and cultivate a culture of positive and clear communication.

2:15 p.m.     **Conflict Resolution: Why Am I Angry, and What Are You Going to Do About It?**

Building on our explorations of effective communication skills with an eye toward diversity, equity, inclusion, and accessibility, we will now at ways we can successfully engage in conflict resolution and negotiation to produce positive, long-lasting results, anticipate and resolve problems, and work successfully in multigenerational workplaces.

3:00 p.m.     **Break**

3:15 p.m.     **Time Management and Prioritization: Putting First Things First**

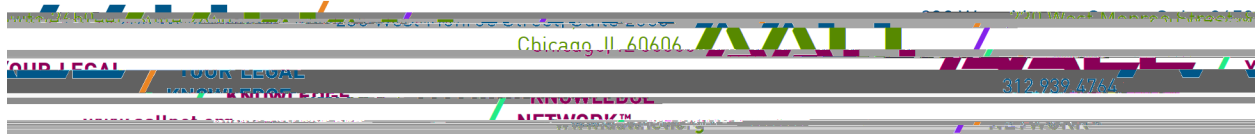
In our final workshop of the day, we will discuss how we can incorporate project-management tools into our time-management efforts. We will also discuss the positive results we can create through a combination of delegating work that empowers and improves the skills and engagement levels of team members.

4:15 p.m.     **End of Day One / Networking & Nibbles**

Informal attendee cocktail hour

**Wednesday, September 25**

8:30 a.m.     **Leadership Development and Motivation: Feeding Ourselves So We**



12:00 p.m.    **Lunch**

1:00 p.m.    **Resetting Our Strategic Leadership Plans: Planning Our Next Steps**  
This hands-on session is designed to explore how successful organizations engage in strategic planning that creates flexible roadmaps and engages stakeholders in ways that produce long-term successes for an organization, its managers and employees, and members of the communities it serves.

2:25 p.m.    **Wrap-up & Concluding Thoughts**

2:45 p.m.    **Adjourn**

All participants will also receive a reference list of resources.